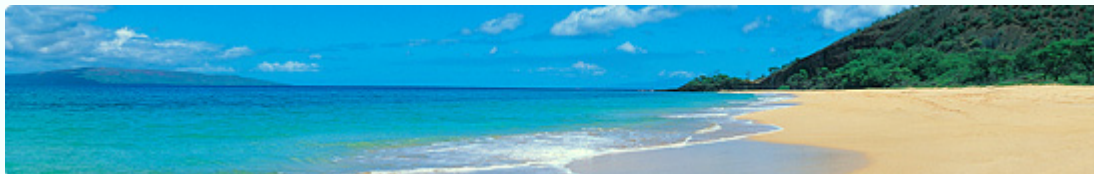


## PLAY, RELAX AND SAVE

*Book with US Airways Vacations*



Dear valued Travel Agent,

When it comes to layoff insurance, layaway options and last-minute travel, US Airways Vacations not only has the tools to help you deal with the challenges of the difficult times we're all facing today but has been a leader in offering this support for many years. Below is a brief recap of what we offer to help you and your clients book a great vacation with "peace of mind" in these uncertain times.

- **Layoff insurance** – When your clients elect to purchase our [WaiverPlus](#) they are eligible to cancel their package for *any* reason up to midnight on the day prior to departure and receive a full refund minus the cost of the waivers and any third party cancellation fees. (Third party cancellation fees usually only come into play very close to departure.)
- **Layaway plan** – Because many clients do not want to commit to paying for an entire package up front, we offer you the option to reserve the package with a deposit. After that, we will gladly accept any number of payments from you as long as the package is paid in full by 45 days prior to departure. We do not offer this option directly to consumers, thus giving the travel agent community much more flexibility in providing your clients with the service they desire. Contact one of our friendly reservations agents if you would like further details or have any questions on how this program works.
- **Last-minute travel** – US Airways Vacations has dedicated programs with airline and hotel partners to bring you and your clients extraordinary deals right up until the day prior to departure. Demand for last-minute travel has skyrocketed this year and we can fulfill your last-minute needs. Check our website regularly for the most current last-minute specials or look for the latest "Get up and Go" offers in our weekly emails.
- **100% bulk air** – Since 2007 we have offered bulk air terms and conditions and commissions on 100% of the US Airways air segments in our packages. You do not have to look for any particular class of service nor do you have to worry about looking for "bulk" availability as opposed to "published" because it's all bulk! See our [commission chart](#) for more details.

I hope you find the above information helpful and, on behalf of US Airways Vacations, thanks for your continued support.

Sincerely,

**Chris Ames**

Director, Product and Sales  
US Airways Vacations